



## BESTON (HENAN) MACHINERY CO., LTD.

9 FLOOR, 6 BUILDING, E-COMMERCIAL PORT OF CENTER CHINA, ERQI DISTRIC, ZHENGZHOU, CHINA  
TEL: 0086-371-55181866 WEB: [www.bestongroup.com](http://www.bestongroup.com)

Ivan

20/04/2018

Ivan was very helpful and resourceful, from the time we started communicating with him. From our communication we were interested in the ~~common~~ company. It was a pleasure working with ~~him~~ Cindy. Ivan is a very intelligent and has a lot of technical ~~know~~ <sup>knowledge</sup> ~~about~~ <sup>the</sup> company. Cindy is outgoing, and very easy to communicate with her. He has a lot of product knowledge & technical knowledge about the company. Both Ivan & Cindy are valuable and helpful and they made us feel welcome.

Jabu



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20/04/18

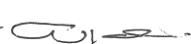
Ivan & Cindy met all our expectations & answered all our questions about your product & company.

We feel very comfortable with your company representation, professionalism & look forward to doing business with Beston in the future.

Ivan & Cindy made our trip to China very enjoyable & comfortable and we truly enjoyed the Chinese experience as they are both very proactive & great client entertainers.

I have no recommendation for Beston to improve their standards as I believe your company have gone beyond our expectations.

Thank you for making our visit to Beston worthwhile & money well spent to come visit and meet you. You guys did a fantastic job.

Regards, Charmaine 



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To create the excellent quality, being the industry leader, and become the world's most influential environmental enterprise  
缔造卓越品质，做行业领跑者，成为全球最具影响力的环保企业



\* Even though I contacted Beston Company a little late this week requesting a site visit and company tour, they were able to provide an exceptional experience despite the short notice.

\* Li Na, company representative, approached me directly asking about my requirements. She helped plan the schedule very good despite ~~the~~ my cramped day.

\* She is very professional, energetic and extremely eager to explain in detail her company profile, values and technologies.

\* Attended to every thought and question I had in mind, regarding technical issues and customer relations, she is a true company asset that excels in what she does.

\* What I hoped to see today is a complete running pyrolysis machine or at least a demo plant put together but unfortunately due to circumstances it was not

possible, I think it is crucial for any site visit.

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Beston for Boston